



Safety & Training Division

540-443-1540

btransit@blacksburg.gov

10-84 (Lost & Found) Procedure

1. Call base with a 10-84.
2. Wait for acknowledgement **before** giving description of item to ensure base is ready to receive the information.
3. Give brief description of the found item. If there is a name on the item, use **LAST** name only (you may need to spell the name).
4. Document the item on the WAI Card "Lost and Found" section.
5. Place found item in Driver's Box.
6. If the item is retrieved, notify dispatch and update WAI card.
7. Unclaimed Items remain on bus until the vehicle returns to the shop.
8. When you 10-90, Operators turn in any unclaimed Lost & Found items.
9. Place each Lost & Found item in the appropriately sized bag with a label identifying the service date, operator name, and bus number. Place bags in the drop box at the bottom of the stairs in Bay 1
10. If a passenger tries to retrieve an item that is not on the bus, have the passenger call the front desk at 540-443-1500. Office hours are 8am-5pm, Monday through Friday.